



## PROPERTY OWNER NOTIFICATION Hillcrest Substation, Elmira, NY

Dear neighbor,

We know you count on New York Electric and Gas Corporation (NYSEG) to provide you with the power you need, when you need it, and we take that responsibility seriously. As part of our commitment to provide safe, reliable service to all our customers, we are updating the delivery system in your area.

As part of our commitment to customers, we are writing to let you know that we will be rebuilding the Hillcrest Substation at the existing NYSEG location. The work will not impact your electric service. NYSEG determined the best solution to continue to provide safe, reliable electric service to more than 2,500 customers in the area is the complete reconstruction of the substation.

The work is scheduled to begin in August 2022 and conclude in the in the later part of 2023, dependent on multiple conditions, which could impact the construction schedule. The majority of the construction activities will be conducted during regular business hours Monday through Friday with weekend work occurring only on an as needed basis. Our Public Outreach team, specifically Todd L. Martin will be available to answer any questions regarding this letter or the project and can be reached at [tmartin@nyseg.com](mailto:tmartin@nyseg.com) or (607) 343-1606.

NYSEG's core value is to provide safe and reliable energy for our valued customers. We prioritize being a good neighbor and will work collaboratively with landowners, community leaders, and regulators throughout this upgrade process.

We look forward to working on this important project on behalf of our valued customers.